

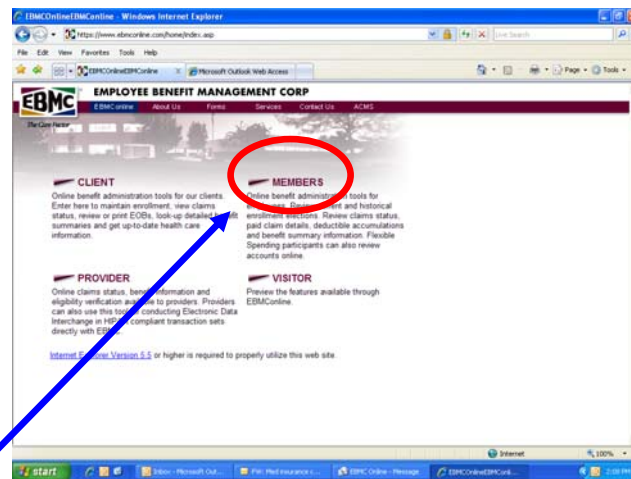


MedCorp Associates,

Our third party administrator, Employee Benefits Management Corporation (EBMC), provides all individuals with access to benefit plan details as well as summaries of deductibles, co-payments and past claims. In order to access this information, an on-line user profile will need to be developed.

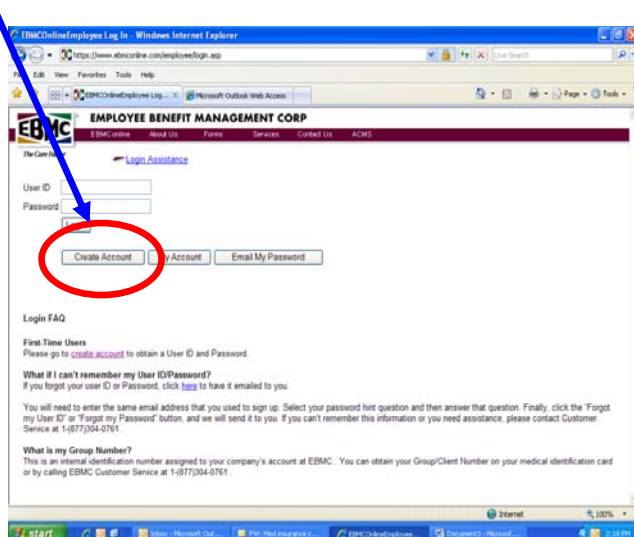
Follow these steps to access your personal benefit management site:

1. Access www.ebmconline.com



2. Left-click on the **Members** link

3. Left-click on the **Create Account** Button



(over)

4. Complete the **New Employee Account** information and Left-click on the **Submit** button when finished. Note:
 - a. Your Member ID is only the last 6 digits of your ID
 - b. MedCorp's Group number is 569
 - c. Write down your password and keep it with all other benefit information
 - d. Questions? Contact EBMC's customer service line at 877-304-0761

The screenshot shows the 'New Employee Account' form in a Windows Internet Explorer browser. The form fields are: Employee SSN or member ID, Group Number, Date Of Birth (mm dd/yyyy), Home Zip Code, Email Address, Password, Confirm Password, Password Hint (with a dropdown menu for 'Maiden name'), and Answer to Password Hint. At the bottom of the form are three buttons: 'Submit', 'Back', and 'Cancel'. A red circle is drawn around the 'Submit' button, and a blue arrow points from the right edge of the page towards it.

5. Once all information is submitted correctly, account information will be accessible to you at any time. Below is the welcome screen where benefit plan information and claims status information can be accessed.

The screenshot shows the 'Enrollee Home' page in a Windows Internet Explorer browser. The page features a navigation bar with links for 'Welcome Page', 'Accumulations', 'Eligibility', 'Claims Status', 'Claims Reconsideration', 'Benefit Summary', 'Customer Service Inquiries', and 'Logout'. The main content area includes a 'Welcome' message, a 'Covered Individuals' table, and several service sections: 'Online Training', 'Alternative Care Management Systems', 'Frontpath w/Firathhealth wrap', 'Prescription Drug Benefit (WHI)', and 'Medline Plus'.

Name	Effective Date
[REDACTED]	2/1/2009